



**Atradius**

Managing risk, enabling trade

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## Senior Process Designer

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Function profile



## SENIOR PROCESS DESIGNER

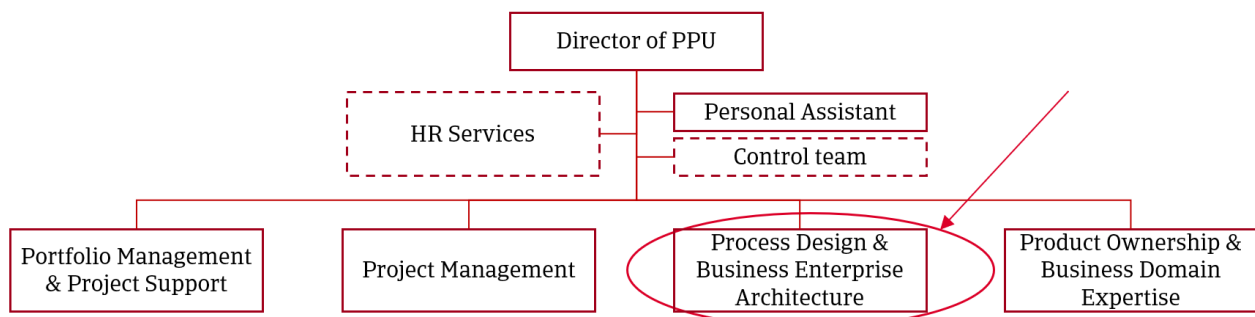
Atradius is looking for an enthusiastic and connecting Senior Process Designer who likes to take on challenges. A 'professional idiot' (in Dutch 'een vakidioot') in the best sense of the word who does not want to deal with 'management nonsense'. A senior who actively contributes to promote the added value process design. As a senior committed to excellence, you will work within a dedicated team to ensure all processes exceed expected standards of quality and scope. If you are passionate about advancing the field of process design and transforming it into a more defined and respected profession within Atradius, we invite you to take up this opportunity.

## PROCESS DESIGN WITHIN ATRADIUS

Process Design is part of the Project & Process Unit (PPU). PPU plays a leading role in prioritizing transformations and changes, and is executed in accordance with expectations, time, budget, and scope. PPU's objective is to provide control, visibility, and transparency across the entire portfolio of business changes, enabling informed decision-making and optimizing the value delivered in line with Atradius' overall strategy and objectives.

PPU is organized in four teams, of which Process Design & Business Enterprise Architecture is one. Process Design works collaboratively across all departments and functions of Atradius and plays a key role in developing Atradius' capability to deliver effective and efficient end-to-end processes to support strategic priorities, helps the business add value and meet the needs of customers and users. However, the Process Design function and capabilities is not yet fully recognized to the full extend by Atradius' business. This is a 'must', and a challenge that the team is eager to take on.

The organization looks like this, with the domain in which you work circled.



## YOUR ROLE

As Senior Process Designer you will play a key role in the execution of complex changes related to process and organizational design and improvements. Supporting the organization forward in their ability to continuously improve their processes and workstreams.

- Process design

Taking a holistic, end-to-end value chain view of business processes to further develop and maintain Atradius's process design. Design includes process hierarchy model and layers, (design) principles, definitions and context, architectural viewpoints including relations with systems and data. Guidance for decisioning and implementation of process automation concepts (orchestration vs. choreography, workflow vs. case management).

- Process improvement

Working with business process owners and business process managers to prioritize and evaluate the process improvements. Involvement in projects and initiatives to ensure benefits are realized from a process perspective. Research new techniques/ process innovation, including benchmarking vs. best practices and external standards.

- Business-ICT alignment

Ensuring coherence, collaboration and alignment between the Business and IT/Operations, e.g., for processes to support new products & services, regulations, and business initiatives. Supports strategic (decisions about the technological direction), tactical (demand management) and operational level (execution and implementation) decisions. Visualization of integration of Process with Product, Data, Application, and Infrastructure Architecture.

Leveraging your expertise, you will support Atradius in applying process design practices to scope projects/ change accurately. You will ensure that process design is thorough and high calibre, informing executive decisions, optimizing resource allocation and drive business value.

Senior stakeholders depend on your impeccable deliverables, results, and insights, delivered with precision and timeliness. Your skills in process design (via LEAN) will help Atradius in its transition to a versatile, multi-speed operating model.

In summary: you fulfill an impactful role within the Process Design team. You report to the Manager Process Design & Business Enterprise Architecture, who cannot wait for you to join his team!

### **YOUR KEY ACTIVITIES**

- Design, improve and maintain (Business) processes;
- Undertake autonomous assignments or project engagements as required;
- Actively contribute to the professionalization of the Process Design discipline;
- Actively contribute to the implementation of LEAN methodologies and principles in process design and improvement;
- Actively contribute to the implementation of innovative working methods and technologies;
- Participate in (strategic) projects where process design is part of the scope;
- Coaching junior team members.

### **YOUR MAIN DELIVERABLES**

- Advanced process designs;
- Process analyses and optimisation;
- Implementation plans/ change management strategies (incl. execution);
- Process KPI's;
- Advisory reports with cost-benefit analyses (business cases);
- Training material for junior process designers.

### **PROFILE**

Atradius is looking for a candidate who has:

- A demonstrable ability to drive strategic initiatives and deliver results in a dynamic, demanding and complex international environment, preferably within the Financial Services sector;
- Experience in working with process improvement methodologies (e.g. LEAN);
- More than 5 years of relevant work experience, of which 3+ years in a process design setting with business process optimization, digitalization, or redesign methodologies;
- Experience with Senior Stakeholder Management at senior level;
- An excellent understanding of Process Design methodologies, tools, and techniques (craftmanship);
- Experience with working in a DevOps and Agile environment.

In addition, you also have the following competencies:

- Interpersonal skills, like motivation, facilitation, and collaboration;
- You like a tough and interesting challenge;
- Work both independently and be an effective team player with a proactive 'hands-on', 'can do' mentality;

- Very well organized, commits, and adheres to agreements within deadlines and according to guidelines;
- Taking ownership is something very natural for you;
- Curious and continuously eager to learn;
- Actively share knowledge with others, and and gets energy to make others better at what they do;
- Proud to deliver professional quality results;
- Able to use necessary organizational sensitivity, pragmatism, integrity, and empathy;
- Excellent oral, written and presentation communication skills. Fluent verbal and written communication skills in English is mandatory;

### **EMPLOYMENT CONDITIONS**

Atradius offers you a challenging position in an international environment with great social responsibility, in which you can make a substantial impact. You will work in a versatile environment, with an open and modern culture, a good working atmosphere where colleagues work closely together, stimulate, and support each other. In addition to the above, you can count on:

- A contract for 40 hours per week;
- A gross annual salary of up to €90K max., including holiday allowance and 13<sup>th</sup> month;
- 224 hours of annual leave;
- Possibility to work from home 40% of the working week;
- Defined contribution pension scheme with 5% own contribution;
- Access to laptop and mobile phone.

The employment relation starts with a definite contract, with the intention to convert into an indefinite contract after one year. The probationary period is 2 months.

### **ABOUT ATRADIUS**

Atradius is a leading global provider of credit insurance, debt collection and surety services and is present on every continent. The origins of what is now Atradius go back to 1925, when the Dutch Credit Insurance Company (NCM) was founded in the Netherlands with the aim of improving trade for companies in the Netherlands after the First World War. Not long afterwards, in 1932, NCM signed a cooperation agreement with the Ministry of Finance for the reinsurance of export credits. This relationship still exists. Through its subsidiary Atradius Dutch State Business, Atradius carries out the export credit facility for the Dutch State.

What followed was the establishment of international companies through which it has grown to one of the largest credit insurers worldwide, a trusted provider of trade credit insurance, sureties and guarantees, and debt collection services in more than 50 countries around the world.

### **WHY WORK FOR ATRADIUS**

Atradius prides itself on being a welcoming and compassionate organization where individuals from diverse nationalities and genders collaborate and support one another. The culture is relaxed and nurturing. As a financial institution, Atradius offers a satisfying and methodically organized work setting, complete with outstanding amenities.

In such a congenial environment, it remains imperative to stay competitive and astute in terms of business outcomes. To this end, their leadership team has launched various initiatives aimed at preserving and enhancing Atradius's business acumen and everyday operational efficiency, without compromising the core values and cultural elements that make Atradius an exceptional place to work.

### **PROCEDURE**

Based on the cv selection, candidates are invited for an exploratory interview with the undersigned. If we then decide together to start the process with Atradius, you can be invited for an interview with the Manager Process Design & Business Enterprise Architecture, and a relevant Business stakeholder. If the outcome of this interview is

positive, an assessment will follow, 2 references will be checked, and a safety investigation (VOG statement) will be carried out. In case all the above has a positive outcome, you will have final interview and discussion about employment conditions with the HR business partner.

Atradius is looking for unique talent. This means that this procedure can be adjusted where necessary, so that every individual feels invited to apply for a job at Atradius.

### **APPLY AND PLANNING**

Are you that strong, connecting Senior Process Designer with drive and passion to take everything related to process design within Atradius to a higher level? Do you want to make an active contribution to strengthening the success of Atradius? And do you have the knowledge, skills, and personal leadership to make this happen in practice? We would like to receive your application as soon as possible. You will receive a response from us the same working day whether we invite you for an exploratory meeting.

### **DO YOU WANT TO KNOW MORE ABOUT THIS VACANCY?**

Please feel free to contact Kees Slegt. Kees can be reached on 06 – 2292 0151 or by e-mail:

[kees@xtramilerecruitment.nl](mailto:kees@xtramilerecruitment.nl).